



OYSTER BAY – EAST NORWICH CENTRAL SCHOOL DISTRICT



## CAFETERIA POINT OF SALE SYSTEM QUESTIONS & ANSWERS

*myschoolbucks*

### **What is a Cafeteria Point-of-Sale (P.O.S.) system?**

It is a system that will enable the district to track and report information required by numerous Federal and State regulations regarding the National School Lunch Program. By using a unique PIN code, a child's account will be displayed at the cash register and their purchases will be recorded. This will enable parents to have full visibility on how much money their child is spending and what they are actually purchasing. Additionally, a parent can opt to prepay their child's account online, which reduces and/or eliminates the cash that is carried on their person.

### **Is a PIN code required if my child pays with cash?**

Yes, every child that goes through the cafeteria lunch line will have to use a PIN code. Unique PIN codes are assigned to each student. If you did not receive your child's PIN code, or your child is new to the district, please contact the Business Office at (516) 624-6510.

### **What if my child forgets their PIN code, or will not be able to remember theirs?**

Our database includes a picture of every child. In the event that a PIN code is not available at the cash register, a child's account can be located by their name, and verified by their picture.

### **How can I view my child's purchasing history, and/or prepay my child's account?**

Please visit the following link to register and/or prepay your child's account: [www.MySchoolBucks.com](http://www.MySchoolBucks.com). You will need your child's Student ID # to set up an account. If you did not receive your child's Student ID #, or your child is new to the district, please contact the Business Office at (516) 624-6510.

### **Is there a fee for online prepayments?**

Yes, there is a convenience fee of \$3.25 per deposit transaction for credit cards and \$2.75 for electronic checks. Parents placing money into multiple meal accounts will only be assessed the convenience fee per deposit transaction. The Oyster Bay-East Norwich Central School District will not profit from the use of this site.

**OBEN**

*Empowering ALL Students to Achieve Excellence*

**What type of payments can be accepted online for prepayments?**

Payments may be made via a major credit, debit card, or electronic check.

**What if I do not want to prepay online? Can I still prepay with a check?**

Yes, you may continue to make advance payments via check, which should be made payable to the Oyster Bay-East Norwich CSD. Please write your child's full name on the check. Checks can be brought in by your child and handed to the cashiers, or mailed directly to the Business Office at:

Oyster Bay-East Norwich CSD  
Attn: Angela Ries  
Administration Building  
1 McCouns Lane  
Oyster Bay, NY 11771

Once received, the child's account will be updated accordingly.

**What if my child receives a Free or Reduced Lunch?**

All student specific information including Free or Reduced eligibility has been loaded into our student database. When your child enters his/her PIN code, their account will display their Free or Reduced eligibility.

**What if my child has a food allergy?**

All student specific information including allergies to certain foods has been loaded into our student database. When your child enters his/her PIN code, their account will display this information. If you are concerned about a food allergy that your son/daughter has, please notify the school nurse with this information and our database will be updated accordingly.

**Can a la carte items be purchased on a prepaid account?**

Besides a complete school lunch meal, only milk, juice, or bottles of water can be purchased with a prepaid account. If you would like to change this to include a la carte items for your child, please contact Angela Ries in the Business Office at (516) 624-6510.

**If I have additional questions, who can I contact?**

Please feel free to contact Angela Ries in the Business Office at (516) 624-6510.